



## SUCCESS STORY

# Simplified Registration Offices for Immovable Property Rolled Out in Nine Districts of Khatlon Region

### Introducing single-window registration offices in Khatlon region



*Subsidiary Enterprise for Registration of Immovable Property (SSERIP) in Shahritus district, May 26, 2017. Photo: USAID/Feed the Future Tajikistan Land Market Development Activity*

***“Opening registration offices based on single-window principles is a convenient ‘one stop shop’ approach for registration of immovable property, allowing farmers to register their property rights in less time.”***

— Mr. Rahmon Umariyon, Director of SSERIP

#### Telling Our Story

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The Feed the Future Tajikistan Land Market Development Activity collaborated with the State Unitary Enterprise “Registration of Immovable Property” (SUERIP) to open regional registration offices based on single-window principles in nine districts of Khatlon region: Khuroson, A. Jomi, N. Khisrav, Shahritus, Vakhsh, Sarband, Jayhun, J. Balkhi, and Qurghonteppa. The new offices will streamline registration procedures in the project’s target districts. These nine offices join three registration offices in the Bokhtar, Yovon, and Dusti districts, which were opened under the USAID Land Reform and Farm Restructuring Project in 2016, that currently operate based on single-window principles.

Following the opening of the new registration offices, the project equipped the offices with furniture and electronic equipment. In addition, the project trained all Subsidiary Enterprise for Registration of Immovable Property (SSERIP) staff on the new, simplified registration procedures for immovable property that accompany the implementation of single-window principles.

These registration offices have become a convenient “one stop shop” for registration of immovable property. All the documents necessary for registration can now be submitted in one place, and all the steps necessary to prepare land documents can be completed by SSERIP specialists on site. Customers can then receive their registration certificates at the same registration office.

As a result, farmers are now able to formalize their property rights in significantly less time and at a lower cost. While it previously took between six and seven day to register immovable property, the new registration offices based on single-window principles have reduced the time to two to three days. Furthermore, the average time spent on registration has dropped by 50 percent. It is expected that SUERIP will implement a simplified “one stop shop” registration system throughout Tajikistan, based on its successful implementation in Khatlon region.